

# Arbitration Service

## The Carpet Foundation Consumer Code of Practice ADR Arbitration Application Form (Consumer)

The consumer will have the option of referring a dispute to Arbitration if the outcome of Conciliation is unacceptable. The consumer should complete section A (below) and send the signed form plus a cheque for the £25.00 (+vat) = £30.00 fee to the Carpet Foundation address at the bottom of the form.

### (A) Consumer Name

Address:

Tel. No:

Email:

### Agreement to Arbitration

- ❖ The Arbitrator's decision is binding under the terms of the Carpet Foundations Code of Practice. It can be appealed under Common law, not under the Code of Practice.
- ❖ We agree to Arbitration and will abide by the decision reached by the Arbitrator under the terms of the Code of Practice.
- ❖ We understand that the Arbitrator's decision will be conveyed to both parties concerned in the Arbitration after all available information has been considered.
- ❖ Arbitration does not affect statutory rights.

Signed  
(Consumer)

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The ADR Arbitration Service,  
The Carpet Foundation,  
MCF Complex,  
60 New Road,  
Kidderminster.  
DY10 1AQ  
Tel: 01562 755568  
Fax: 01562 865405